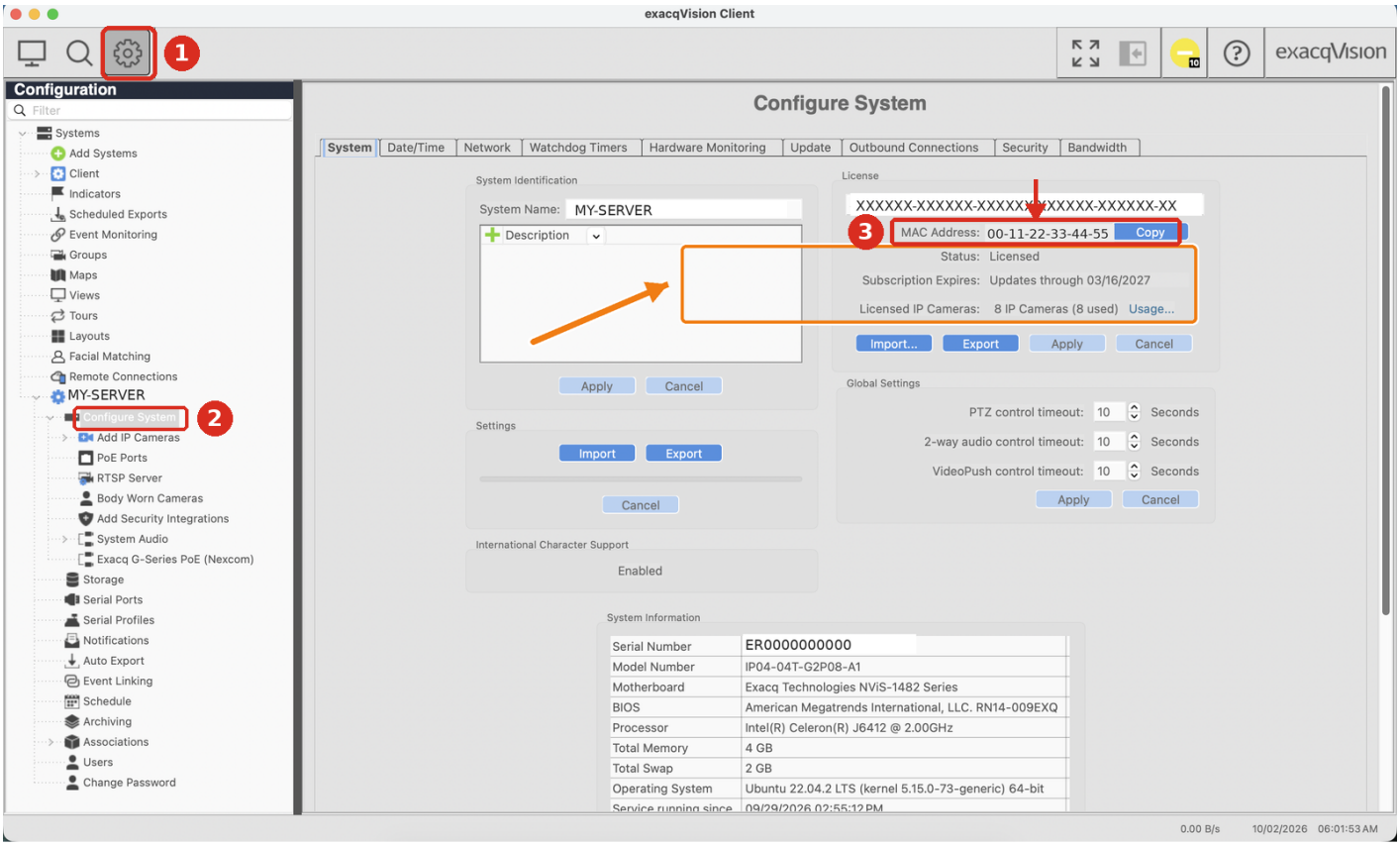
How to Find the exacqVision Server MAC Address

The exacqVision license is tied to the MAC address of the server's primary network adapter. You can find it in three steps directly in the exacqVision Client:

1. Click the settings (gear) icon in the top-left corner of the exacqVision Client.
2. In the left navigation tree, expand your server and click "Configure System".
3. On the "System" tab, find "MAC Address" in the License box and click "Copy".

Tip: the "Subscription Expires / Updates through" date below the MAC address shows how far your software can be updated.



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2. **In the left tree, expand your server and click "Configure System".**
3. **On the "System" tab, find "MAC Address" in the License box — click "Copy" and paste it into your reply.**